



Who, What, When and Where is the Data?

Clearinghouse Supporting the Higher Education Community

Melissa Kelley, Client Management Specialist
Second Alliance Conference 2016

Agenda

- **Welcome/Introductions**
- **Clearinghouse Background**
- **Enrollment Reporting and Audit Resource Center**
- **Additional Services Supporting FA Offices**
- **Clearinghouse Resources**
- **Questions**

What is the Clearinghouse?



NATIONAL STUDENT CLEARINGHOUSE[®]

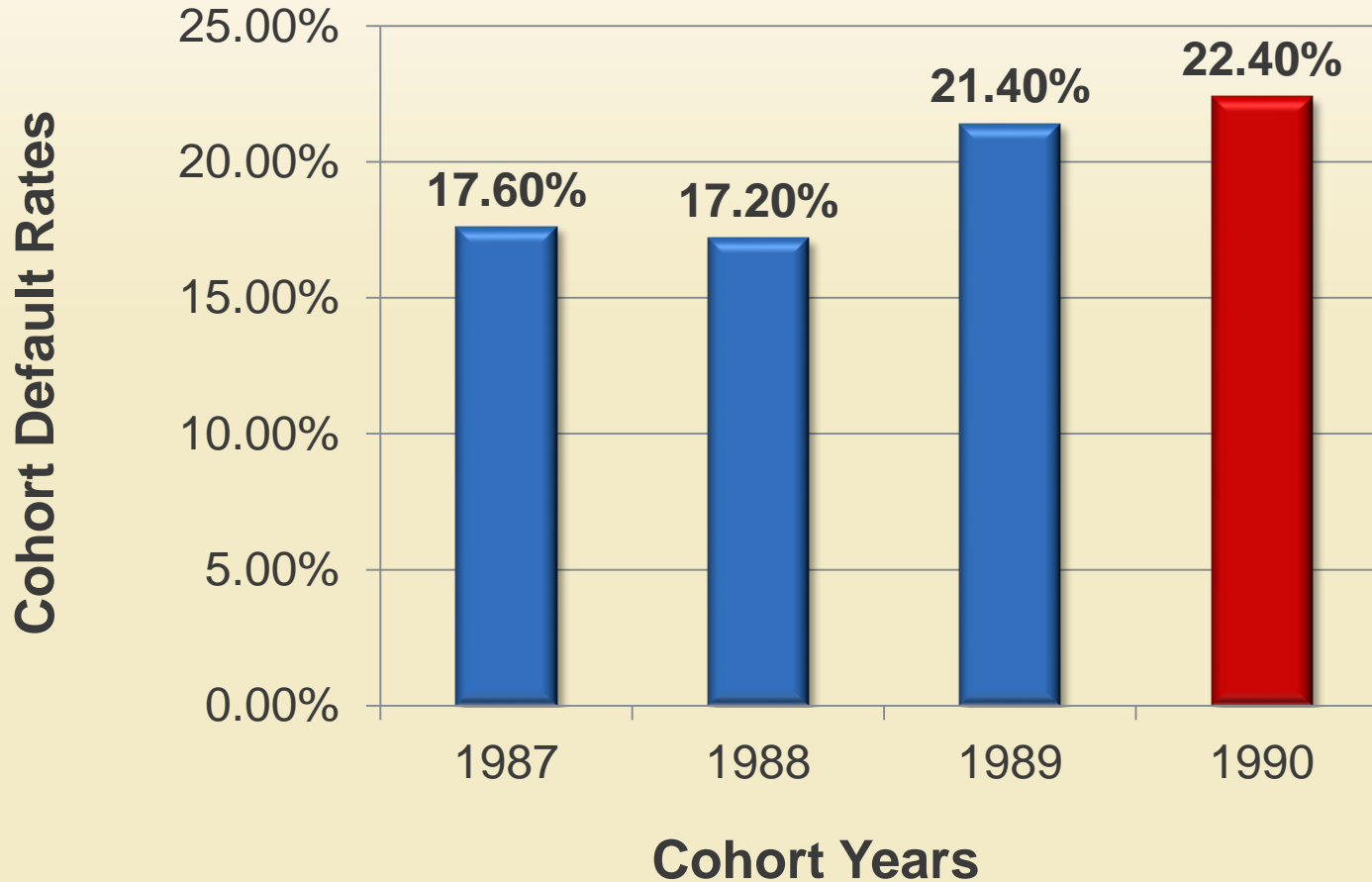
**A non-profit organization serving
as a centralized education agent in fulfilling
enrollment and achievement reporting needs to
governmental, financial, student service and
educational organizations**

History of Student Loans

1990's

4 million students taking
nearly **\$12 billion** in
student loans

Default Rate



Higher Education Act of 1992

**Elimination of eligibility to participate in federal student loan programs for any college with a default rate 30% or more for three consecutive years
OR**

40% or more in a single year

1,200 schools lost eligibility to participate in the federal loan programs in the 90's due to their high default rates

Our Beginnings

Founded in 1993 as a not-for-profit organization in affiliation with several educational associations including **AACRAO, NASFAA, COHEAO, NCHELP** et al.

The Clearinghouse Mission

We serve the education *community* by *facilitating* the exchange and understanding of student enrollment, performance and related information

Clearinghouse services comprise 3 major areas:

- 1. Compliance:** enrollment reporting to Department of Education
- 2. Back-office support:** improve efficiency, reduce costs and workload with verification and transcript services
- 3. Academic support:** national student outcomes data and educational research services

Clearinghouse Services



FINANCIAL AID services

Enrollment
Reporting

Audit Resource
Center



VERIFICATION services

EnrollmentVerify

DegreeVerify

Student
Self-Service



RESEARCH services

StudentTracker

Research Center



DATA EXCHANGE services

Transcript Services

Ellucian eTranscripts

S.I.S. Integration

Electronic Transcript
Exchange



3,600 colleges and universities



4.5 million degree verifications

1.1 million enrollment verifications



700 million student record verifications

3 million transcript recipients



2 million free student verifications





\$0 cost to institutions



\$750 million in economic value



**Resulting in nearly \$1 Billion
savings to Higher Education**



A light green circular icon containing a white graduation cap (mortarboard) with a tassel, positioned to the left of the main title.

Enrollment Reporting

The Clearinghouse **provides enrollment status** and deferment information for financial aid students on behalf of its participating institutions **to guarantee agencies, lenders, servicers and the Department of Education.**

Audit Resource Center

 NATIONAL STUDENT CLEARINGHOUSE
Audit Resource Center

[Who We Are](#) [How We Work](#) [Resources](#) [Contact Us](#) [Blog](#) [QSearch](#)




How it Works

Step 1: You contact us

Step 2:

Step 3:

Step 4:



[Learn More](#)

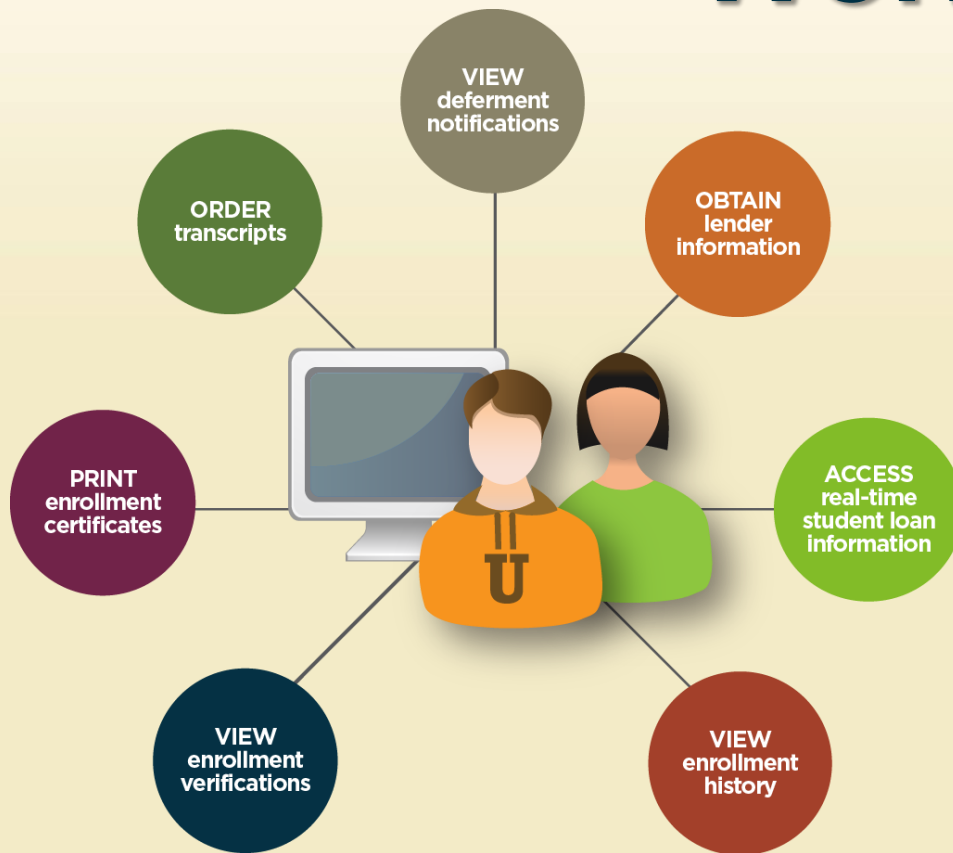
We assist approximately 800 schools per year, and for those schools presented with negative audit findings, we reduced or entirely eliminated 80% of all preliminary audit findings.



Student Self-Service

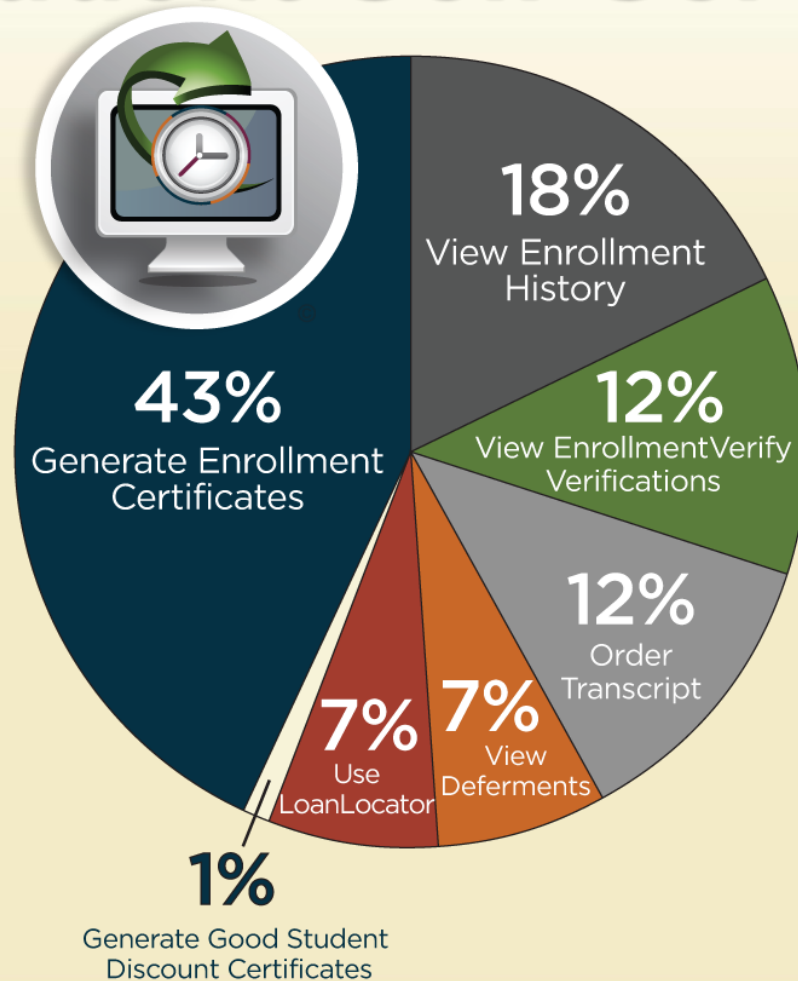
Provide students with **free** access to enrollment information and other services via school's secure web portal

How Student Self-Service Works



- School goes live with DegreeVerify and EnrollmentVerify
- Clearinghouse creates custom web pages for school
- School inserts link from their secure student portal to our self-service web site

How Students Use Student Self-Service



Student Self-Service Benefits

- Recapture staff resources
- Available to view enrollment and deferment histories 24/7
- Students can print enrollment verifications to send directly to student service providers
- Frees staff time and resources for current students
- **No cost to the school and the student**

Student Self-Service Home Page

Student Self-Service Site

HOMETOWN
UNIVERSITY

[Help](#)

[Log Out](#)

Welcome. This service is offered by the National Student Clearinghouse in cooperation with **HOMETOWN UNIVERSITY**

IMPORTANT: Do NOT use the browser forward/back buttons. [Log Out](#) when you are done to protect the privacy of your records.

Please select from the following options:

- [Obtain an enrollment certificate](#) to print and mail to a health insurer or other company that requests proof of my enrollment.
 Current enrollment All enrollment Advanced registration
- View the [enrollment information on file](#) with the Clearinghouse.
- View the [student loan deferment notifications](#) that the Clearinghouse has provided to my loan holders (lenders and guarantors).
- View the [proof\(s\) of enrollment](#) that the Clearinghouse has provided to my health insurers and other providers of student services or products.
- [View](#) specific information about my student loans. [LoanLocator](#)

To ensure the security and confidentiality of sensitive information being transmitted over the Internet, the Clearinghouse protects its customers by using Secure Socket Layer (SSL) technology provided by the VeriSign Secure Site Program. SSL encrypts/unencrypts the data before the Server/Client sends or receives transmissions.



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2300 Dulles Station Blvd. Suite 300
Herndon, VA 20171

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[Student Self-Service Home](#) > [Student Loan Deferment Notifications](#)

Enrollment Data Reported To Lenders, Servicers, And Guarantors

Name: JANE S DOE

View ▾		 Expand			
Sent Date	Enrollment Status	Status First Started	Anticipated Graduation Date	Notification Type	Member Name
07/19/2011	LT HALF TIME	07/02/2011		Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
06/14/2011	HALF TIME	04/19/2011	07/23/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
05/04/2011	LT HALF TIME	04/10/2011		Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
04/06/2011	FULL TIME	09/10/2009	07/23/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
03/23/2011	FULL TIME	09/10/2009	07/23/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
02/21/2011	FULL TIME	09/10/2009	07/23/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
01/17/2011	FULL TIME	09/10/2009	12/17/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
12/20/2010	FULL TIME	09/10/2009	12/17/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
12/08/2010	FULL TIME	09/10/2009	12/17/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
10/27/2010	FULL TIME	09/10/2009	12/31/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
09/29/2010	FULL TIME	09/10/2009	12/31/2011	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
08/04/2010	FULL TIME	09/10/2009	07/31/2012	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
06/30/2010	FULL TIME	09/10/2009	07/31/2012	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
06/16/2010	FULL TIME	09/10/2009	07/31/2012	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS
05/05/2010	FULL TIME	09/10/2009	07/31/2012	Electronic	DEPT OF EDUCATION - DIRECT LOANS-NSLDS

- [Click here for explanation of the various Notification Types](#)

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Loan Locator Standard Option

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Student Self-Service Site
HOMETOWN UNIVERSITY

[Student Self-Service Home](#) > [Primary Loan Contacts](#)

Primary Loan Contacts

Listed below are the organizations who have reported to us that they have your loans. You should contact them regarding questions related to deferments, forbearances, and repayment options.

Name: JANE S DOE

As Of Date	Member Name	Web Site	Customer Service Phone	Extension
12/03/2012	DISCOVER STUDENT LOANS	www.discoverstudentloans.com	(877)728-3030	
12/03/2012	DISCOVER STUDENT LOANS - SLC	www.discoverstudentloans.com	(877)728-3030	
11/05/2012	GREAT LAKES HIGHER EDUCATION CORPORATION	www.mygreatlakes.org	(800)236-4300	
03/21/2013	SALLIE MAE-FLORIDA	www.salliemae.com	(888)272-5543	
12/03/2012	UNIVERSITY ACCOUNTING SERVICE - EUAS	www.uaservice.com	(800)999-6227	

Please note that you may have loans held by others that do not participate in this service. Your guaranty agency can assist you in locating any other agencies that may not be listed here. (Guaranty agencies insure your loans and assist the lender/servicer in collection activities if the loans become delinquent or default.) [Click here to view information we have regarding your guaranty agency.](#)

Disclaimer: The National Student Clearinghouse makes no representations or warranties regarding the information provided. The listing above is for information purposes only and in no manner limits or removes a borrower's financial obligation to any loan agency by its inclusion or exclusion. The Clearinghouse makes no guarantees regarding the availability of this site or information obtained through links to other agencies.

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Loan Locator Standard Option

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Student Self-Service Site
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[Student Self-Service Home](#) > [Primary Loan Contacts](#) > [Guaranty Agencies](#)

Guaranty Agencies

Your guaranty agency can assist you in locating any other loan agencies that may not be listed here. (Guaranty agencies insure your loans and assist the lender/servicer in collection activities if the loans become delinquent or default.) Listed below is the information that we have pertaining to the guaranty agency for your loans

Name: JANE S DOE

View ▾	Expand			Customer Service Phone	Extension
As Of Date	Member Name	Web Site			
11/12/2012	UNITED STUDENT AID FUNDS	www.usafunds.org		(800)428-9250	
12/03/2012	UNIVERSITY ACCOUNTING SERVICE - EUAS	www.uaservice.com		(800)999-6227	

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Loan Locator with Meteor



[View Student Loans and Other Financial Aid Awards](#)

[View Repayment and Billing Summary](#)

[Close](#)

By submitting this inquiry to the Meteor Network, you are certifying that you are either (1) an individual requesting information only on student loans for which you are the borrower, (2) a financial aid professional (or are acting on behalf of a financial aid professional) with authority from your institution to view information on the Meteor Network, and that the information you access relates only to a student applicant, a current student, or a former student of the educational institution on whose behalf you are working; (3) an authorized employee of a lender requesting information only on student loans owned by the lender; (4) an authorized employee of a guaranty agency requesting information only on student loans guaranteed by the guaranty agency; or (5) an authorized employee of a loan servicer requesting information only on student loans which are serviced by the loan servicer. Use of the Meteor Network in violation of this certification constitutes misrepresentation and will be considered a fraudulent act. In all cases, by submitting this inquiry to the Meteor Network, you are acknowledging that the information displayed to you relates to student loans provided by participant(s) in the Meteor Network that is associated with the social security number you provided and that other student loans may exist which are held by other entities and that timeliness and accuracy of the information is the responsibility of the individual data provider.

[View eligibility and disbursement data for your student loans and other financial awards.](#)

[View repayment and billing data for your student loans.](#)

Loan Locator with Meteor



Borrower Name: Jane S Doe (*****)

[View Student Loans and Other Financial Aid](#)

[View Repayment and Billing Summary](#)

Award Summary ?

Award Information

View Details	Borrower's Name	Award Type	Loan Status	Award Amount	Begin Date	End Date	School	Lender / Servicer	Grant/Scholarship Provider	Guarantor
	Jane S Doe	FFELP GradPLUS	Defaulted, Unresolved	\$1,000.00	2009-09-04	2010-05-20	Hometown College	Hometown Savings Servicing Your Loans *		Hometown Guarantor

* Denotes source of data. If you require additional information or feel that any of the data displayed for this award is incorrect or invalid, please contact the source of the data (For contact information, click on provider's name above)



StudentTracker

**A cost effective way to replace
survey and anecdotal information with
documented enrollment and degree data**

StudentTracker Benefits

- Provides unit-level and summary data for local and national research studies
- Extremely flexible and easy-to-use
- 144 million student records archived
- Degree and enrollment data available
- Fully FERPA compliant

StudentTracker Query Types

Institutional Research

- Identify important enrollment trends and patterns
- Track concurrent enrollment of your students
- Determine cohort graduation rates
- Fulfill federal reporting requirements
- Verify and correct cohort default rates

StudentTracker Query Types

Admissions

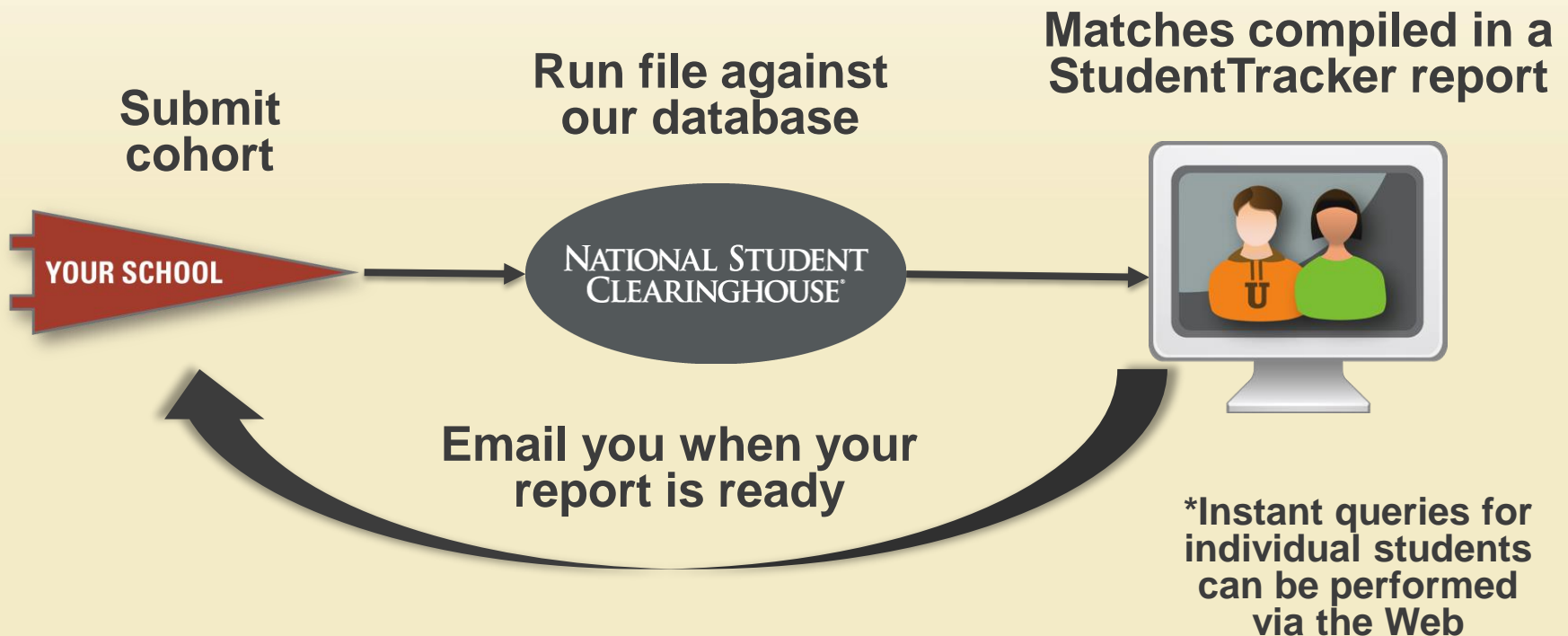
- Learn who is competing with you for students
- Improve your ability to target, select and retain students
- Verify prior enrollments for transfer applicants
- Validate your graduate school placement rate

StudentTracker Query Types

Financial Aid

- Track graduated/transferred Perkins borrowers
- Verify parent/sibling enrollments
- Challenge ED cohort default data
- Support mid year transfer monitoring process
- Determine who holds students' loans (web)

How StudentTracker Works



Response Files

The Clearinghouse returns . . .

- **Control Report**
 - ✓ Overview of Results
- **Summary Report**
 - ✓ Contains totals of students enrolled by institution
- **Unit Record File**
 - ✓ Contains individual student records (except FERPA blocked records)

Sample Control Report

NATIONAL STUDENT CLEARINGHOUSE

STUDENTTRACKER CONTROL REPORT #17907
FOR HOMETOWN UNIVERSITY (001234-00)

DOES THE SCHOOL PARTICIPATE IN DEGREEVERIFY? (YES)
DOES THE SCHOOL SEND "ADDITIONAL" DATA ELEMENTS? (NO)

YOUR FILE CREATION DATE:	5/23/2006
RANGE OF SEARCH DATES PROVIDED IN REQUEST FILE:	07/03/2000 - 01/16/2006
TOTAL STUDENTS IN YOUR REQUEST FILE:	11
TOTAL STUDENTS WITH NO RESPONSE DATA AVAILABLE:	1
TOTAL STUDENTS FOUND AND INCLUDED IN AGGREGATE REPORT:	10
LESS: STUDENT LEVELREPORTING BLOCKED BY SCHOOL:	0
LESS: STUDENT LEVEL REPORTING BLOCKED BY STUDENT:	0
TOTAL STUDENTS REPORTED AT DETAIL LEVEL:	10

Sample Summary Report

Date: mm/dd/yyyy

Time: hh:mm

National Student Clearinghouse

School: Pinnacle University

Summary of Student Level Detail - Analysis of Initial Transfers

School	School Name	State	Number	% of Transfer	Number of Degrees
001234-00	Finest State University	XX	315	25%	45
002345-00	University of Knowledge	XX	210	17%	0
003456-00	Big Mountain College	XX	176	14%	21
004567-00	Learned College	XX	109	9%	13
005678-00	University of Books	XX	92	7%	0
006789-00	Studious University	XX	78	6%	15
007890-00	Library College	XX	65	5%	0
012345-00	Great State University	XX	42	3%	0
009876-00	Metropolitan State University	XX	35	3%	0
011111-00	Community College of the County	XX	27	2%	4
Total:			1149		98

StudentTracker Fees

There are three options:

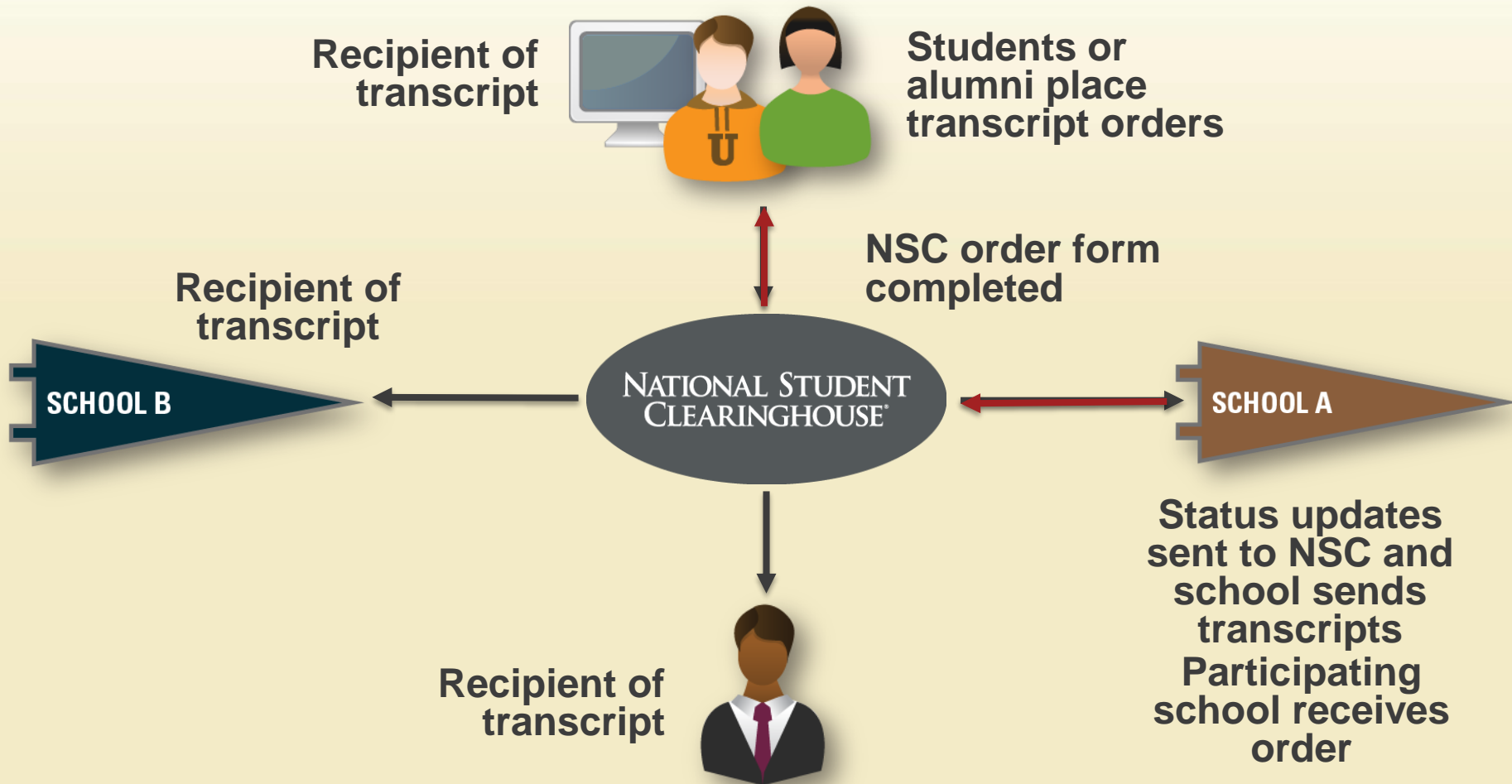
- Pay an annual fee equal to their school's enrollment times 10¢, payable in advance (minimum fee is \$300)
- Reduce the fee by 50% (pay 5¢ times their school's enrollment or a \$150 minimum) by:
 - ✓ Participating in DegreeVerify & EnrollmentVerify, **OR**
 - ✓ Reporting additional data elements
- **Get StudentTracker for FREE by:**
 - ✓ Participating in DegreeVerify & EnrollmentVerify, **AND**
 - ✓ Reporting additional data elements



Transcript Ordering

A tool for enabling 24/7 secure online ordering, tracking, problem notification, and credit card processing for all your current and former students

Transcript Ordering



Custom Landing Page

Branded Welcome Page with
your logo and color

Transcript Ordering Center



HOMETOWN
UNIVERSITY

[Accessibility](#) [Help](#) [Log Out](#)

Welcome to Transcript Ordering

You can pay for your transcript order, if a cost is involved, with any major credit or debit card. Your credit or debit card is not charged until your school sends your transcript(s). However, if you use a debit card, your bank may put a hold on your funds when we pre-authorize your payment. If you have questions on the pre-authorization, please contact your bank. Order updates will be sent to you via email and, if you choose, text messages. You can also track your transcript order online.

The following may be required to order a transcript online:

- ✓ A major credit or debit card
- ✓ An email account
- ✓ Your signed consent

Start

Questions? Check [Transcript Ordering Help](#).

Custom messaging can
be updated 24/7

Track Your Order

Your Transcript Order #:

Help

Your Email Address:



Enter the transcript order number sent to you in your order confirmation email and the email address you used to place the order.




Enter Your Personal Information

Items marked with * are required.

Enter Your Information

Current Name:

* First Name:
Middle Name:
* Last Name:
* Date of Birth: 
mm/dd/yyyy (with or without slashes)

Name While Attending School:

(if different from current name)

First Name:
Middle Name:
Last Name:

Your school requires one or the other of the following personal identifiers.

Student ID: <input type="text"/>	Confirm Student ID: <input type="text"/>
Social Security Number: <input type="text"/>	Confirm Social Security Number: <input type="text"/>

You can enter the SSN either with or without dashes.
Example: 123-45-6789 or 123456789

Contact Information

Please enter a phone number where we can reach you if there are questions about your transcript order. Your email address will be used to send you your order confirmation and order status alerts. The National Student Clearinghouse will not use your contact information for solicitations.

* Phone Number:
For international phone numbers, include the country and area/city codes (e.g., 44-202-12345678)

* Email:
* Confirm Email:

[Next](#) [Cancel Order](#)

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Transcript Ordering Center




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* Last Name:

* Date of Birth:
mm/dd/yyyy (with or without slashes)

Name While Attending School:

(if different from current name)

First Name:

Middle Name:

Last Name:

Example: 11/29/1998

Your school requires one or the other of the following personal identifiers.

Student ID:

Confirm Student ID:

Social Security Number:

Confirm Social Security Number:

You can enter the SSN either with or without dashes.
Example: 123-45-6789 or 123456789

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Last Name:

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Student ID: <input type="text"/>	Confirm Student ID: <input type="text"/>
Social Security Number: <input type="text" value="●●●●●"/>	Confirm Social Security Number: <input type="text" value="●●●●●"/>

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Transcript Ordering Center




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Additional Information

Items marked with * are required.

Contact Information

Your school would like you to provide the following additional contact information to assist them in fulfilling your request.

* Address 1:

Address 2:

* City:

* State/Province/Region: ▼
If the address is outside the US, US territories, or Canada, select 'International'.

* ZIP/Postal Code:

If no ZIP or Postal Code is required, enter 'N/A'.

Country: ▼

I authorize my school to update its records using the address and contact information above, but acknowledge that this authorization does not serve as official notification of changes to this information to my school.

Enrollment/Degree Information

*Are you currently enrolled at Hometown University? Yes No

Please indicate additional attendance information.

Institution

- Undergraduate School
- Graduate School
- Law School
- Medical School

Begin Year
(yyyy)

End Year
(yyyy)

Please list any degrees and/or certificates you received and the year each was awarded.

Degree/Certificate Title	Year(yyyy)
1. <input type="text"/>	<input type="text"/>
2. <input type="text"/>	<input type="text"/>
3. <input type="text"/>	<input type="text"/>
4. <input type="text"/>	<input type="text"/>

Transcript Ordering Center



Additional Information

Items marked with * are required.

Contact Information

Your school would like you to provide the following additional contact information to assist them in fulfilling your request.

* Address 1: 123 MAIN ST

Address 2:

* City: HERNDON

* State/Province/Region: Virginia

If the address is outside the US, US territories, or Canada, select 'International'.

* ZIP/Postal Code: 20170

If no ZIP or Postal Code is required, enter 'N/A'.

Country: United States

I authorize my school to update its records using the address and contact information above, but acknowledge that this authorization does not serve as official notification of changes to this information to my school.

Enrollment/Degree Information

*Are you currently enrolled at Hometown University? Yes No

Please indicate additional attendance information.

Institution

- Undergraduate School
- Graduate School
- Law School
- Medical School

Begin Year (yyyy)

End Year (yyyy)

Please list any degrees and/or certificates you received and the year each was awarded.

Degree/Certificate Title	Year(yyyy)
1. <input type="text"/>	<input type="text"/>
2. <input type="text"/>	<input type="text"/>
3. <input type="text"/>	<input type="text"/>
4. <input type="text"/>	<input type="text"/>

[Transcript Services](#) > **Summary Snapshot**

Summary Snapshot for: **Hometown University - 002598-00**

[Summary Snapshot](#)
[Search](#)
[Reports](#)
[Administrative](#)

Transcript Activity Summary

[Refresh Snapshot](#)

as of 05/18/2015 6:51 PM ET

Total Open Orders [?](#)

Total Open Orders:	20
Rush Processing:	3
Expedited Delivery:	3
Electronic Orders:	10
Future Processing:	2
Requiring Attachment Review:	8
On Hold:	1

In Process Orders [?](#)

Total In Process Orders:	10
Rush Processing:	0
Expedited Delivery:	0
Electronic Orders:	7
Future Processing:	0
Requiring Attachment Review:	5

New Requests [?](#)

Total New Orders:	9
Rush Processing:	3
Expedited Delivery:	3
Electronic Orders:	2
Future Processing:	2
Requiring Attachment Review:	3

Resource Center

- [Help](#)
- [Transcript Ordering Referral](#)
- [Promotional Tip Sheet](#)
- [Email & Press Release Template](#)
- [Contact Us](#)

[Transcript Services](#) > **Reports**

System Messages

Important Information : Transcript requestors may experience a delay in receiving automated emails, such as order confirmations, on Sat., July 9, between 9 am-9 pm, ET, although you can place transcript orders during this time. We apologize for any inconvenience.

Reports for:

School Type:

Select a School:

003936

-00

Data Filter:

Production Transcript Order

**Get School**[Clear](#)

Summary Snapshot

Search

Reports

Administrative

Internal

Items marked with * are required.

Completed Orders

Select a Report

* Reports:

Select

Reconciliation Detail

Contact Detail

Unretrieved Electronic Transcripts

Revoked Electronic Transcripts

Date Range

* Begin Date:

Date:



Note: Begin and End Dates are required and cannot be future dates. A date range cannot exceed a 12 month period. These reports will open in Excel. Download [Excel Viewer](#).

Submit[Clear](#)

Resource Center

[School Site User's Guide](#)[Transcript Ordering Help Guide](#)[Watch New Ordering Tutorial](#)[School Site Video Tutorials](#)[Media Guide](#)

Analytic Reports

Contact Detail Report

Contact Detail - Microsoft Excel

File Home Insert Page Layout Formulas Data Review View

Calibri 11 A A

General

Normal Bad Good Neutral

Calculation Check Cell Explanatory... Hyperlink

AutoSum Fill Clear Sort & Filter

G17 fx

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	Activity for: 01/01/2016 - 07/08/2016													
2	The students listed below have authorized the school to update their records with all of their contact information.													
3														
4	Name	SSN	Student ID	Date of Birth	Address 1	Address 2	City	State/Prov	Zip/Post	Count	Daytime Phone	Email		
5	SMITH, JOHN	###-##-####	A00084890	9/3/1978	PO BOX 800712		MIAMI	FL	19343 US		610-333-4455	smith@abcuniversity.edu		
6	DOE, JANE	###-##-####	A00084889	1/14/1987	48 MACLEOD POND RD		CHESTER SPRING	PA	19854 US		610-458-6587	doe@abcuniversity.edu		
7	SMITH, JOHN	###-##-####	A00084890	9/3/1978	PO BOX 800712		NEW YORK	NY	19343 US		610-333-4455	smith@abcuniversity.edu		
8	DOE, JANE	###-##-####	A00084889	1/14/1987	48 MACLEOD POND RD		CHESTER SPRING	PA	19854 US		610-458-6587	doe@abcuniversity.edu		
9	SMITH, JOHN	###-##-####	A00084890	9/3/1978	PO BOX 800712		PHILADELPHIA	PA	19343 US		610-333-4455	smith@abcuniversity.edu		
10	DOE, JANE	###-##-####	A00084889	1/14/1987	48 MACLEOD POND RD		CHESTER SPRING	PA	19854 US		610-458-6587	doe@abcuniversity.edu		
11														

What's New, Where to go for Support

CLEARINGHOUSE
TODAY

nscblog.org



Holidays or Weather Delays? The Clearinghouse Helps Your Office Stay Ahead!

Feb 29, 2016

Holiday closures and weather delays create limitations, but also appreciation. Who doesn't appreciate a few extra days to spend time with family? At the same time, poor weather conditions can interrupt the flow of services people expect day-to-day and lead to frustration.

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- Intern
- Opinic

NATIONAL STUDENT
CLEARINGHOUSE

Putting It All Together

Tutorials

Webinars

Help/FAQs

User Guides/Documents

Contact Us

The Clearinghouse Academy is the place to come to put it all together.

Here you can learn the basics and more on how to use your Clearinghouse services. You can also find out how our services work together to provide the maximum benefit to the education community, students, and others.

Explore our resources.



From First-Generation College Student to Ed.D. – Failure Was Not an Option



Three Steps States Can Take for Higher Student Achievement Despite Weak National Data Standards

clearinghouseacademy.org

Putting It All Together: The Clearinghouse on Your Campus

The Clearinghouse on Your Campus
by National Student Clearinghouse

NATIONAL STUDENT
CLEARINGHOUSE

7/12/2016

52

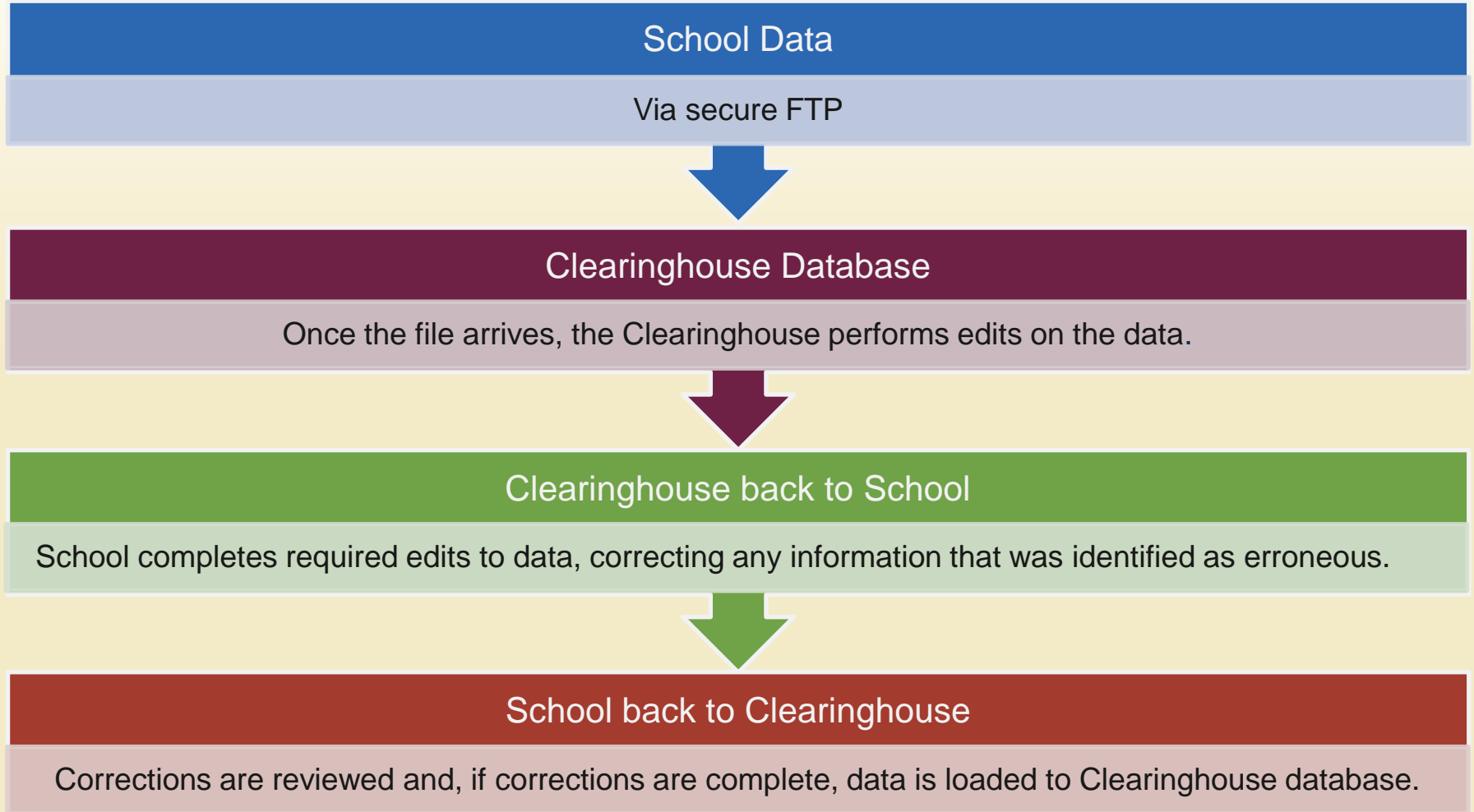
Our Commitment

As a non-profit organization, we are committed to provide the highest quality service to benefit students and the educational community

**Thank you for participating in
today's session!**

**NATIONAL STUDENT
CLEARINGHOUSE®**

Clearinghouse Data Flow – Enrollment Data Intake



How Most Students Are Placed on SSCR Roster

School sends Enrollment School Code on grant and loan disbursement records to COD.

COD sends the grant data to NSLDS and loan data to the Servicers. Servicers send loan data to NSLDS.

NSLDS uses the Enrollment School Code from COD and Servicers to place aid recipients on Enrollment Rosters

NSLDS sends the Enrollment Roster to NSC (or to school directly, if they don't participate with NSC)

NSC (or school) Responds to NSLDS with Certified Enrollment

Additional Ways Students Are Added to the SSCR

- Transfer Monitoring Process
- Servicers Add Students
- Institutions Add Students
- Students Add Themselves
- NEW: Clearinghouse submits students to NSLDS who we have determined are missing from the SSCR. NSLDS adds these students to the next SSCR.

Clearinghouse Data Flow – SSCR

NSLDS sends SSCR to the Clearinghouse

- On the first day of every month of the year.

Clearinghouse runs edits on the SSCR in house for your school.

- We use the most recent data we have in our system at the time edits begin to populate the response.

Supplemental reporting to NSLDS occurs for students who have “fallen off” the NSLDS roster.

Clearinghouse responds to SSCR roster within 15 days and sends information back to NSLDS.

- This occurs monthly for each participating Clearinghouse school.

FSA and the Weekly Enrollment Reports

- Since 1999, FSA participated with NSC receiving weekly updates of enrollment status changes for federal aid recipients.
- This enabled their servicers and representatives to view the enrollment histories of Direct Loan borrowers via our secure website.
- FSA assessed that they received sufficient reporting from the Clearinghouse SSCR process.
- Effective November 2014, FSA discontinued our agreement to provide this service.

Clearinghouse Data Flow – Weekly Notification for non-Direct Loans

Lenders, Servicers, and Guarantors send the Clearinghouse a listing of their borrowers every month.

- This list is loaded into the Clearinghouse database and stored, so when school files come in we know which loan holders to notify. This listing is often referred to as the “Member List.”

Your school sends a file to the Clearinghouse. The file is loaded to the Clearinghouse database.

- The file remains in the Clearinghouse database.

Weekly, the Clearinghouse runs the Weekly Notification, which reviews the data loaded to the Clearinghouse database within the last week.

- This typically occurs on Monday to Tuesday.

For those students who appear as borrowers on the “member” files, notifications are sent, providing any change in status to their loan holders.

- This is another way in which compliance reporting is completed for your school.

150% and the SSCR

- As of July 1, 2014, the Department of Education instituted new reporting requirements based on 150% eligibility standards.
- These new reporting requirements created several challenges for Schools and the Clearinghouse alike:
 - Creation of and adherence to new errors and warnings to keep data in compliance
 - Evolving guidance on federal regulations that require schools to submit more data, more frequently
 - Enhanced usage and expectations of data by NSLDS
 - New view into data submitted to NSLDS

The Clearinghouse Solution

Based on the impact of 150% and continually evolving federal regulations, the Clearinghouse is taking the following immediate actions to support our schools:

1. Created the ability to supplement school SSCR rosters with students who are currently enrolled at least half-time but not on current roster
2. Allowing schools to view the students we request NSLDS add to the SSCR roster
3. Renovating the enrollment/degree submission processing to reduce turnaround times and streamline file validations
4. Building a more user-friendly and intuitive interface that displays timely SSCR data, including the ability to request copies of SSCR reports and view students who have been added to or appear as errors on the SSCR.
5. Adding guidance for SSCR error corrections in addition to a portal to correct these directly through our secure site.
6. Accepting the X status at the program level